

# GUARDING AGAINST PULSATION

**"24-7-365" Round the clock Telephone Support** (These are not "call-center" numbers -)

From GMT 00:01 to 08:15 Hrs please call the USA "after hours" line --01(1)910-270-2318, please begin speaking immediatly, otherwise the answer machine will take over.

From GMT 08:16 to 16:00 Monday through Friday, please call the UK office --44(0)161-442-6222

From GMT 11:45 to 24:00 Monday through Saturday, please call the USA plant --01(1)910-270-2737

On Sundays and the 47 European Feast, Fiesta, Vacation, and Holidays please call the USA numbers.

UK Emergency Nbr. is --44(0)1606-592-472, but it is illegal to answer more than 35 hrs/week in Europe.

## For The Americas & Pacific

### PULSEGUARD® INCORPORATED USA

*Pulseguard is a US registered trade mark of PulseGuard Inc.*

295 Sloop Point Loop Road,  
State Road 1563  
Off US Highway 17 North  
Hampstead  
North Carolina 28443

### TELEPHONE / FAX Nbrs.

International Telephone:

00 1 910 270 2737

International Facsimile:

00 1 910 270 2740

US Toll Free Phone:

1-888 DAMPERS (3267377)

US Toll Free Fax:

1-888 847 8356

(NOTE: for fastest response, Color fax is 15 times faster than e-mail, and no viruses)

### web:

[www.pulseguard.com](http://www.pulseguard.com)

[www.shock-guard.com](http://www.shock-guard.com)

### CONTACT:

Rhonda Bryant

For same day response please use fax, do not use email.

### e-mail:

[pulse@pulsation-shock.com](mailto:pulse@pulsation-shock.com)

email, please allow 2 weeks.

## For Europe, Africa & Asia

### PULSEGUARD® LIMITED UK

*Pulseguard is a UK registered trade mark of PulseGuard Ltd.*

Hurstfield Industrial Estate  
Hurst Street  
Reddish  
Stockport  
SK5 7BB.

### TELEPHONE / FAX Nbrs.

International Telephone:

44 161 442 6222

International Facsimile:

44 161 443 1486

UK Freephone:

08080 LO PRICE (56 77423)

UK FreeFax:

0800 174088

(NOTE: for fastest response, Colour fax is 15 times faster than e-mail, and no viruses)

### web:

[www.pulsation-dampers.co.uk](http://www.pulsation-dampers.co.uk)

[www.pulseguard.co.uk](http://www.pulseguard.co.uk)

### CONTACT:

Peter Johnson

For same day response please use fax, do not use email.

### e-mail:

[pete.johnson@pulsation-dampers.co.uk](mailto:pete.johnson@pulsation-dampers.co.uk)

email, please allow 2 weeks.

## SAFETY WARNING

### 1. Check the data on the despatch note

Pressure ? page 3. ?	Liquid ? page 4.	Flow Rate ? page 6.	Cyclic Frequency ? page 6. ?
Required Performance: page 1. ?			

This is the only information provided with your contract documents. We were unable to check the suitability of the damper for any unspecified application information or safety in use.

Where you are unsure of the suitability ? please ask your purchasing agent to contact the factory with the missing information.

**PulseGuard®** accepts no liability for safe use of dampers where information was not disclosed

Check "PRESSURE RATING"

Check the 5 items under "SAFETY GAS OVERLOAD PROTECTION"

Check the page "SAFETY AND LIQUIDS"

"SAFETY AND PIPING" flow & frequency

Check "REQUIRED PERFORMANCE"

PG-122 Page saf -3.

PG-123 Page saf -4.

PG-124 Page saf -5.

PG-125 Page saf -6.

PG-126 Page saf -7.

--- THEN ---

As a poor damper installed correctly,  
is far better than a superb damper  
installed incorrectly,

turn to the installation by pump type page. i -1 PG 128

Your stated performance requirement is only  
guaranteed by correct installation.

BEFORE you start pumping READ Pre-Filling pages pf - 1 thru pf - 4  
PG-136 thru. PG-139